

## Guide for Set Top Box

The Set top Box will be located under the desk

On the Diagram below you will see the back of the Set top box. On the far left of the diagram you can see the SV DC socket for the power cable.

To the right of the power socket there are two ports.

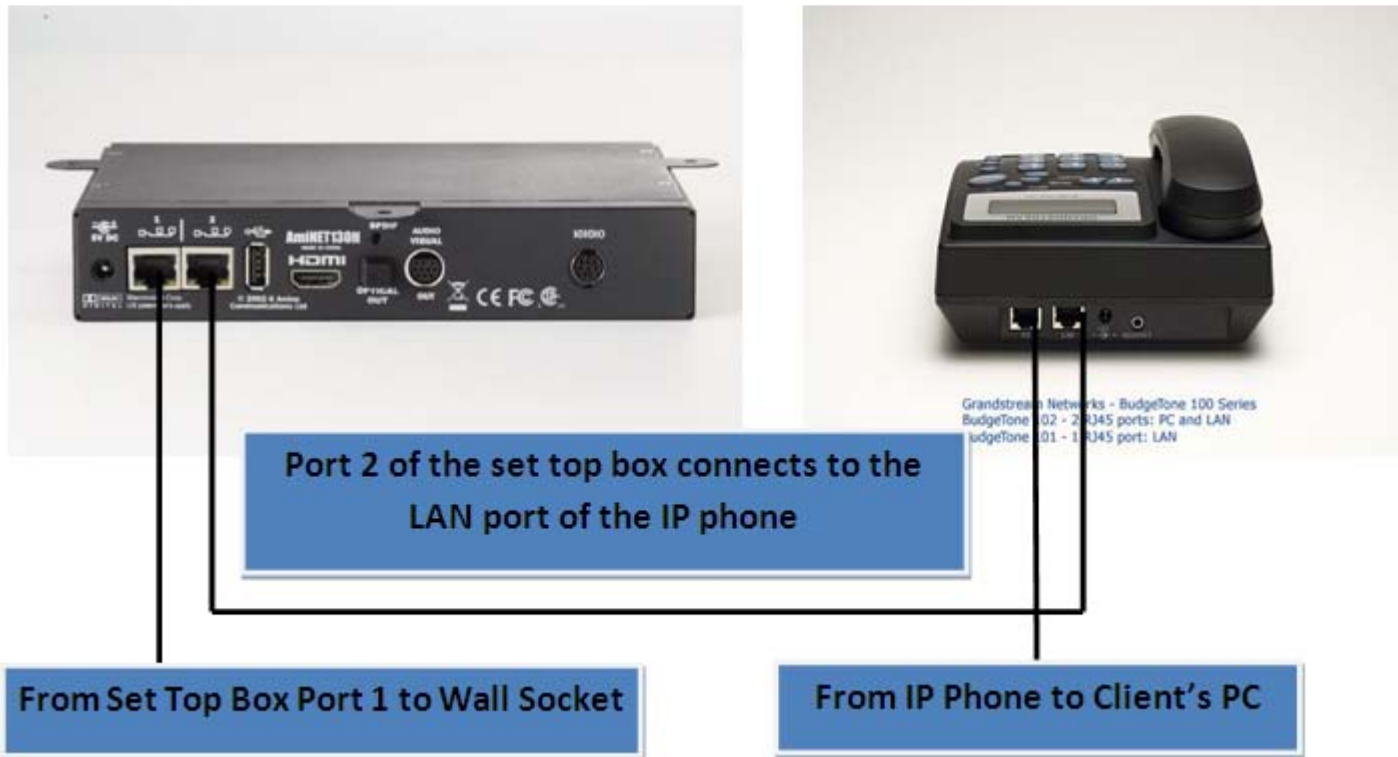
**Port one** connects the Ethernet cable to the wall of the resident's room. From **port two** on the Set top box connect a second Ethernet cable to the back of the telephone into the LAN port. Then a Third Ethernet cable is used to connect from the back of the telephone (From the port labelled PC) to the resident's computer.



The HDMI lead will then go from the HDMI socket on the back of the Set top box to the face plate on the wall. There is then an HDMI socket on the wall into which you connect the 2<sup>nd</sup> HDMI lead and this then plugs into the HDMI socket on the Television.

The diagram below shows in further detail how the Ethernet cables connect to the IP telephone.

## Connections For The AmiNET130H Set Top Box



When the Set top box is powered up it will have a solid red light on the front which will flash as the box loads. Following the loading process the light will return to “solid” red.

On the back of the Set top Box the Port one will Flashing when a “live” cable is inserted to indicate data is going to and from the box.

## **FAQ**

### ***What does it mean if I don't see a red light on the front of the Set Top Box?***

If you don't see a red light on the front of the Set Top Box, first check the power cable is plugged in securely, if you continue to experience problems please contact the internet helpdesk

### ***What does it mean If I insert the cable into port one on the back of the Set top box and I don't see a flashing green data light?***

It will mean either that the cable that is plug in is damaged or the Set top box doesn't have power.

- First check the power cable is securely fitted
- Replace the cable from the wall socket to Port one

If there is still no Data light flashing, please contact the internet helpdesk for further support.

***What does it mean if I get an error message on the TV saying “no signal”?***

Using the remote control ensure that the “STB” button selected and then press any channel

***What does it mean if I get a Error 001 on the television?***

If you receive a 001 error on the Television, please unplug the power cable from the set top box for five minutes and then reconnect it. If the same message occurs- check the HDMI lead is plugged into the Set top box and TV correctly. If you continue to experience the problem please feel free to contact me.